



In Service To Our Community

Rooted in a mission to improve the lives of those who live in the communities we serve, Mary Washington Healthcare is committed to ensuring our friends and neighbors will not experience financial hardships when seeking high-quality care.

▶ To apply for this financial assistance program, please call our customer service line at **540.741.1041** or visit marywashingtonhealthcare.com/pay-my-bill.

We are taking several steps to help more people qualify for financial discounts.

**BELOW
200%**

Those with **income levels below 200% of the federal poverty level will not be financially responsible** for medically necessary care.

Those with income levels between 200% to 500% of the federal poverty level will have their medical bills reduced.

Family Size	FPL %	100%	200%	300%	400%	500%
	Discount %	100%	100%	70%	70%	60%
1		\$ 12,760	\$ 25,520	\$ 38,280	\$ 51,040	\$ 63,800
2		\$ 17,240	\$ 34,480	\$ 51,720	\$ 68,960	\$ 86,200
3		\$ 21,720	\$ 43,440	\$ 65,160	\$ 86,880	\$ 108,600
4		\$ 26,200	\$ 52,400	\$ 78,600	\$ 104,800	\$ 131,000



Those with income levels between 200% to 500% of the federal poverty level will not be asked to pay more than 5% of their annual household income for services provided by Mary Washington Healthcare.



What does this mean?

SCENARIO 1:

Kelly is a single mother of two, who makes \$60,000 a year and has health insurance. When her son needed medical care, her insurance was processed, leaving her responsible to pay \$1,233. After applying our financial assistance discount, Kelly will receive a 70% discount, so her final bill will be \$369.

WITH
OUR PROGRAM:
\$369

SCENARIO 2:

George and Betty have a total household income of \$60,000 but do not have health insurance. Their daughter needed emergency care and the total due was \$12,500. Applying a 70% discount means George and Betty have a payment due of \$3,750. However, because of the Mary Washington's 5% annual household income cap George and Betty will have a maximum due of 5% of \$60,000, or \$3,000.

WITH OUR PROGRAM: **\$3,000**

In addition to those new policies, we are also:

Streamlining the application process, making it even easier for patients to apply for financial assistance.



- » Applications and additional information available at marywashingtonhealthcare.com/pay-my-bill
- » Those with questions about the application can also call **540.741.1041**
- » Applications and financial support team guidance also available on site

Reaching out to ensure our community is aware of our new policies. That includes several ways to help families get the financial assistance they need, including:



Posting information throughout our system



Outreach to local safety-net organizations



Sharing information forms and applications with patients in person



Proactively calling patients scheduled for procedures



Dedicating staff solely to assist with financial questions



Ensuring our Care Management Team members are able to discuss the new policies with patients



Ensuring information is easy to find on our website



Increasing financial support resources in our Emergency Department



Including information on MyChart