

# CENTRAL RAPPAHANNOCK REGIONAL LIBRARY

## Statistics of Special Use January - March 2021

<b>CUSTOMER ASSISTANCE:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
Notary public assistance	1,819	58
Technology instruction questions	9,099	1,092
Other research transactions	67,744	20,109
Reserves	117,505	110,716

<b>VISITS TO LIBRARY BUILDINGS:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
	359,746	98,931

<b>CLASSES AND EVENTS:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
Sessions	816	346
Attendance	14,021	2,638

<b>COMMUNITY ACTIVITIES:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
Meeting room groups	1,915	192
Attendance	27,226	508
Community events	101	0
Attendance	4,828	0

<b>EDUCATIONAL SUPPORT ACTIVITIES:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
School visits	129	37
Attendance	1,884	249
Classroom collection requests	119	19
# of items requested	1,482	235
Public technology training	133	39
Attendance	168	48

<b>TECHNOLOGY ACCESS:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
Librarypoint sessions	458,905	331,702
CRRL mobile app sessions	63,010	50,655
Computer use	32,006	4,743

<b>STAFF TRAINING:</b>	<b>FY2020 Q3</b>	<b>FY2021 Q3</b>
Classes	99	93
Attendance	639	705